

Community Viewer

Overview

Community Viewer (CV) is a secure web-based application that simplifies the sharing of Veteran Electronic Health Records (EHR) between VA and community providers. CV reduces administrative workload by electronically sharing Veteran health records with community providers, helping manage Veteran referrals, and thereby improving the Veteran experience through better care coordination.

Features

CV streamlines the steps required for community providers to view Veteran EHRs, while promoting secure care coordination between VA and community providers. VA staff may restrict the timeframe of VistA-based medical history that is viewable to the community provider.

New Features in CV 3.0

This release includes several new widgets for community providers, as well as enhanced functionality within most existing widgets. We also added Report Builder, a tool that allows community providers to build and generate reports from data within the system. Training information is available in the online [CV User Guide](#).

Start Using Community Viewer

1. Request access to CV from the VA Point of Contact who refers patients to your practice.
2. Community providers log into CV using their NPI number and password assigned by VA staff.
3. VA staff assigns referred Veterans and provides link to view the record in CV.
4. Community providers can then log into CV and view the Veteran's health information.

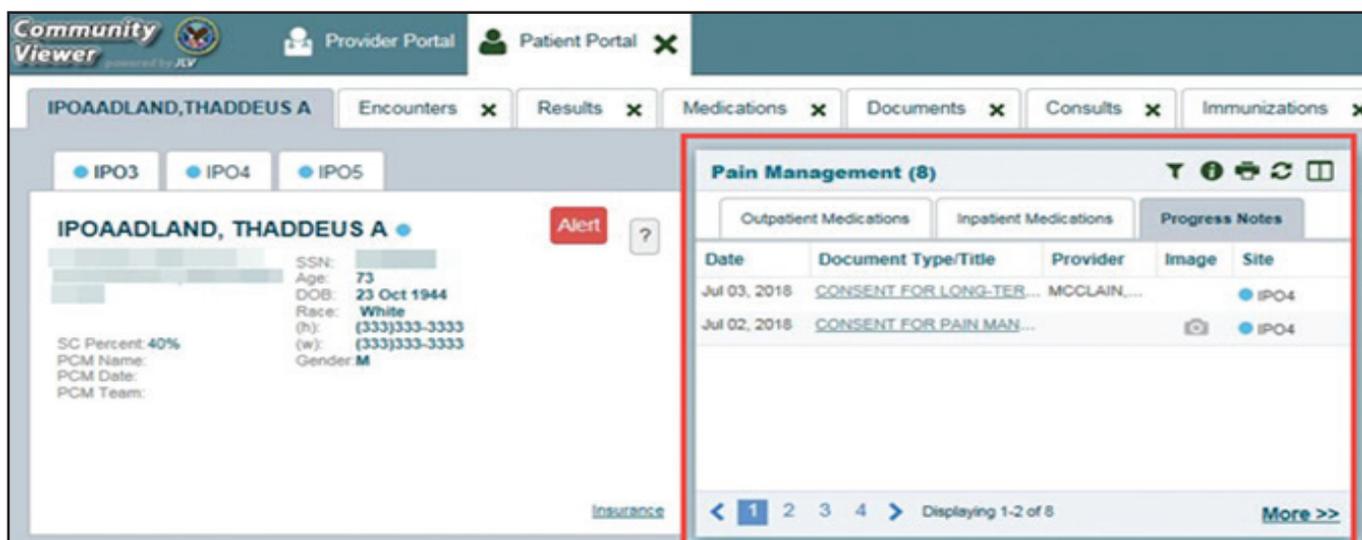
Support

For access issues, please contact the VA Third Party Administrator (TPA) assigned to region or your local VA Medical Center for assistance.

For technical issues, please contact the Community Provider Technical Service desk at:

- Community_Provider_Technical_Service_Desk@va.gov
- 844-788-6161

Additional resources can be found on the [VHA Office of Community Care website](#).



Screenshot of Community Viewer application